



BANK TOP CAMPING

NEWTON-UPON-RAWCLIFFE

TERMS & CONDITIONS

All guests are requested to observe the following conditions, which are set out to promote a safe and happy environment for all campers and pets

- Arrivals after 1 pm; departures by noon
- Be respectful of your neighbours by keeping noise to a minimum. We expect the site to be quiet after 10 pm
- Smoking/vaping is not permitted in or around the amenity block
- Electric cars are not to be charged on site
- Pets:
 - Max of 1 pet unless by prior arrangement
 - Must always be kept on a lead
 - Must be exercised off site
 - Must not be left unattended on site or left alone in vehicles
 - Any fouling must be cleared away immediately
- Open fires are strictly forbidden
- BBQs are allowed; please ensure they are raised from ground level
- All day visitors must be booked on to the site
- The owners are absolved of all liability for accidents to caravans and guests, and from responsibility for loss or damage to personal property
- The owners reserve the right to ask any person not observing the site rules or creating a nuisance to leave the campsite
- The owners reserve the right to add to or alter these terms and conditions at any time.

PAYMENTS

- Please note that we cannot process debit/credit card payments for your stay
- To confirm a reservation, we request a non-refundable deposit of the greater of 50% of the total price/the first night's pitch fee
- The deposit is payable by BACS
- The balance can be made via cash or BACS upon arrival
- In the event that your booking is affected by Covid-19, you have the flexibility to move your booking to alternative dates within 18 months of the start of your holiday. The flexible rebooking is only available for cancellations related to genuine Coronavirus restrictions and not for cancellations related to weather or other reasons



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INFORMATION SHEET

- Arrivals are welcome after 1 pm; please report to reception on arrival. (First on the left as you enter the site)
- Payments are welcome by cash or BACS
- Please vacate pitches by noon unless a late departure has been arranged.
- The maximum speed limit on site is 5mph
- Caravans should be reversed onto pitch and not positioned broadside on
- Drinking water points and a wastewater point are clearly marked around the site
- A chemical toilet disposal is in the amenity block
- Family shower room/baby changing/baby bath and disabled shower room is available
- A fridge and freezer are available to use in the laundry room; please name food, ice packs etc
- There are games, books & magazines available for your use in the laundry room
- Refuse, glass, and cardboard/paper recycling facilities are available on site
- FIRE RISK – PLEASE TAKE EXTRA CARE IN DRY PERIODS with naked flames, cigarettes, BBQs etc near to the woodland
- FIRE EXTINGUISHERS AND FIRE BUCKETS are located near the sinks in washing up area
- Doctor - Pickering Medical Centre: Tel: 01751 471296
- Hospitals:
 - Malton: 01653 693041 (GP unit, non-emergencies)
 - Scarborough: 01723 368111 (Accident and Emergency Dept)
 - York: 01904 631313
- Dentist: Pickering Dental Health Practice, Eastgate Square, 01751 477774
- Vets:
 - Helmsley: 01439 771166
 - Eastgate Vets, Pickering: 01751 472204
 - Grace Lane Vets, Kirbymoorside: 01751 432777
- Nearest shop, garage, chemist etc is in Pickering, 5 miles away

Thank you for taking the time to read this information. We hope that you have an enjoyable stay!